

**Draft**

Energy Planning for Resilient Military Installations  
**Resilience of Energy Systems: Metrics and Evaluation**

December 5, 2017



1. Definition of Energy Resiliency
2. Attributes of Energy Resiliency
3. Measuring Resiliency – two case studies
  - Bronzeville Resilience & Performance Metrics – perspective of ComEd (Utility)
  - Navy Energy Security & Readiness Scorecard – an Installation Perspective
4. Using Resiliency Metrics
  - For identifying priority projects at enterprise level
  - For guiding Installation Energy Planning
5. UFC for Energy Resiliency – On Going Effort



## re·sil·ience

/rəˈzilyəns/ 

*noun*

noun: **resiliency**

1. the capacity to recover quickly from difficulties; toughness.
2. the ability of a substance or object to spring back into shape; elasticity.

The Office of the Secretary of Defense defines resiliency as:

*“DoD **energy resilience** is, the ability to prepare for and recover from energy disruptions that impact mission assurance on military installations.”*

Source: DoD Instruction 4170.11, Change 1, 16 March 2016.





## Energy Resiliency Attributes

*Reliability*  
*Hardness*  
*Redundancy*  
*Risk*  
*Recovery*  
*Diversification etc.*

## Data

*Availability*  
*Accuracy*  
*Maintainability*

## Scale and System Boundaries

*Component*  
*System*  
*Installation*  
*Community*  
*Region*  
*National*

## Considerations Influencing Metrics

## Objectives

*Strategy / Planning*  
*Conceptual Design*  
*Detailed Design*  
*Implementation*

## Users

*Executives*  
*Planners*  
*Engineers*  
*Maintenance/Service*



**Developed resilience performance metrics to track and measure the impact of the microgrid and other grid modernization efforts for a community**



### Energy Resilience

- Reliability
- Power quality
- Islanding capability
- Distributed resource deployment and optimization
- Load balancing
- Energy efficiency and demand response
- Renewable and battery storage



### Community Resilience

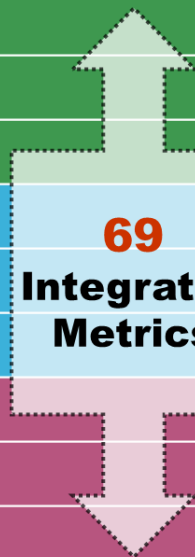
- Holistic View
- Ability to bounce back from shocks
- Minimization of chronic stresses
- Infrastructure and critical service preparedness
- Overall community socioeconomic condition
- Public and environmental health



### Critical Infrastructure Resilience

- Emergency planning, preparedness, response and recovery
- Infrastructure and emergency service dependency
- Targeted service to vulnerable populations
- Cyber Security

**Integrated Resilience Metrics, Benefits, Synergies**

Resilience Score 1-100	Area	Area Weight 1%-100%	Area Score 1-100	Indicator	Indicator Weight 1%-100%	Indicator Score 1-100	Metric	Metric Weight 1%-100%	Metric Score 1-100
$=\sum(\text{area\_weight}_i \cdot \text{area\_score}_i)$ , where $i$ is each area	Energy Efficiency (E)	33%	$=\sum(\text{indicator\_weight}_i \cdot \text{indicator\_score}_i)$ , where $i$ is each indicator	Power Delivery Resilience and Performance	33%	$=\sum(\text{metric\_weight}_i \cdot \text{metric\_score}_i)$ , where $i$ is each metric	E.1.1 Sustained Average Interruption Duration Index (SAIDI)	5%	
							E.1.2 Maximum allowable transition time (voltage dependent) when changing from grid connection to island mode	5%	
							E.1.3 Frequency difference criteria for transition from island mode to electric power system grid connection	5%	
							E.1.4 Frequency and voltage deviation events	5%	
							E.1.5 Grid connected microgrid fault current interruption time	5%	
							E.1.6 Grid connected microgrid unintentional islanding prevention	5%	
							E.1.7 Unmet electricity demand due to power outages	5%	
							E.1.8 Unmet critical electrical load (Tier 1A/B) due to power outage	5%	
							E.1.9 Electrical service total harmonic distortion events	5%	
							E.1.10 Tier 2 electrical components that are worst performers	5%	
							E.1.11 Electrical transmission and distribution equipment damage and exposure prevention	5%	
							E.1.12 Redundant sources of electricity	5%	
							E.1.13 Distribution redundancy and automated restoration	5%	
							E.1.14 Mitigation of common risks and threats	5%	
							E.1.15 Identification of infrequent risks and threats	5%	
							E.1.16 Failure identification and elimination	5%	
							E.1.17 Islanding capability	5%	
							E.1.18 System Average Interruption Duration Index (SAIDI)	5%	
							E.1.19 Customer Average Interruption Duration Index (CAIDI)	5%	
Energy System Resilience	Power Delivery Resilience & Performance							5%	
	Energy Efficiency Performance							5%	
	Emissions Performance							20%	
Critical Infrastructure Resilience	Reliable Communication & Mobility							20%	
	Continuity of Critical Services							20%	
	Critical Infrastructure Security							25%	
Community Resilience	Community Economic Resilience							25%	
	Community Health							25%	
	Community Livability and Safety							25%	
Critical Infrastructure Resilience (I)	33%	$=\sum(\text{indicator\_weight}_i \cdot \text{indicator\_score}_i)$ , where $i$ is each indicator	11 Communication & Mobility	33%	$=\sum(\text{metric\_weight}_i \cdot \text{metric\_score}_i)$ , where $i$ is each metric	I.1.3 Public Transit Service Providers		10%	
			Continuity of Critical Services	33%	$=\sum(\text{metric\_weight}_i \cdot \text{metric\_score}_i)$ , where $i$ is each metric	I.1.4 Public Transit Safety		10%	
						I.1.5 Building Ratings/Multi-Hazard Vulnerability of Existing Buildings		17%	
						I.1.6 Multi-hazard Vulnerability of Proposed Microgrid Components		17%	
						I.2.1 Disaster Management Enhancement		13%	
						I.2.2 Streetlight Outages		13%	
						I.2.3 Protecting Critical infrastructure providers (police, hospital heating and cooling centers, schools)		13%	
			Critical Infrastructure Security	33%	$=\sum(\text{metric\_weight}_i \cdot \text{metric\_score}_i)$ , where $i$ is each metric	I.2.4 Protecting Commercial Centers (Grocery Stores, Gas Stations)		13%	
						I.2.5 Emergency Response Time (Police, Fire, Ambulance, etc.)		13%	
						I.2.6 Building Ratings/Multi-Hazard Vulnerability of Existing Buildings		13%	
						I.2.7 Flood Risk	13%		
						I.2.8 Multi-hazard Vulnerability of Proposed Microgrid Components	13%		
I.3.1 Cyber Security	33%								
Critical Infrastructure Security	33%	$=\sum(\text{metric\_weight}_i \cdot \text{metric\_score}_i)$ , where $i$ is each metric	I.3.2 Building Ratings/Multi-Hazard Vulnerability of Existing Buildings	33%					
			I.3.3 Multi-hazard Vulnerability of Proposed Microgrid Components	33%					

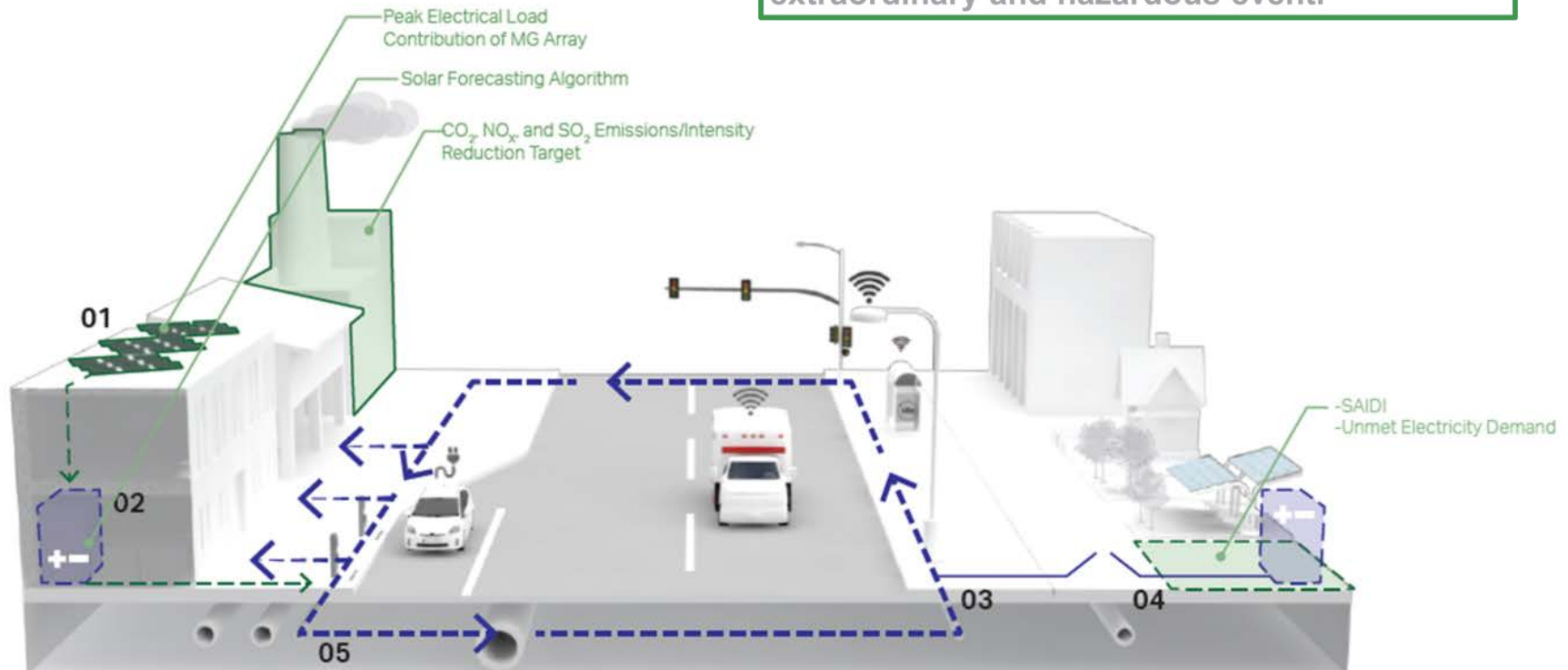


## ENERGY SYSTEM RESILIENCE

- 01 Distributed Generation
- 02 Battery Storage (In building or district scale)
- 03 "Islanding" Switchgear to enable MG
- 04 Local Substation with two way power flow
- 05 Smart Grid

### DEFINED AS:

Robustness and recovery characteristics of electric utility infrastructure and operations, which minimizes outages of service during an extraordinary and hazardous event.



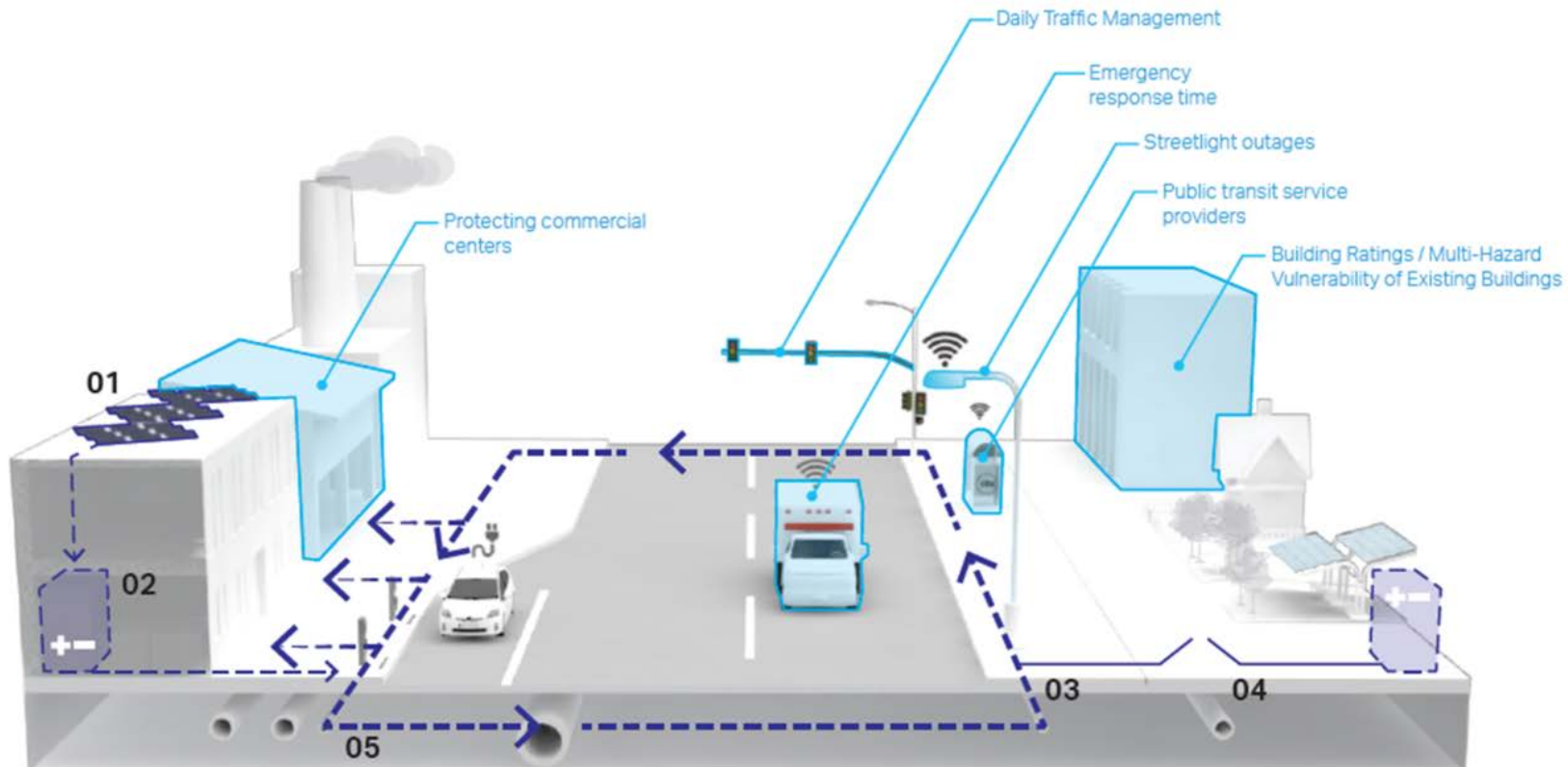


## CRITICAL INFRASTRUCTURE RESILIENCE

### DEFINED AS:

The ability of critical infrastructure to prepare for and adapt to changing conditions and to withstand and recover rapidly from disruptions.

- 01 Distributed Generation
- 02 Battery Storage ( In building or district scale)
- 03 "Islanding" Switchgear to enable MG
- 04 Local Substation with two way power flow
- 05 Smart Grid





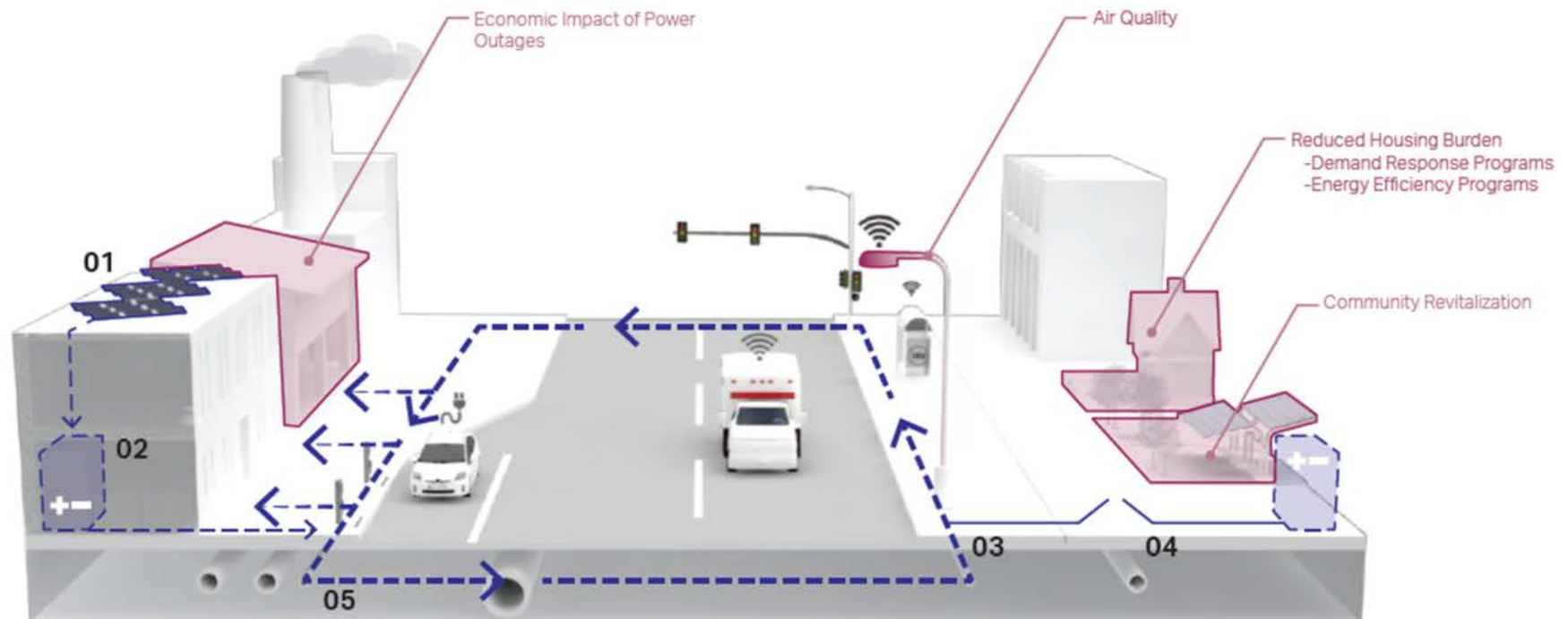


## COMMUNITY RESILIENCE

- 01 Distributed Generation
- 02 Battery Storage (In building or district scale)
- 03 "Islanding" Switchgear to enable MG
- 04 Local Substation with two way power flow
- 05 Smart Grid

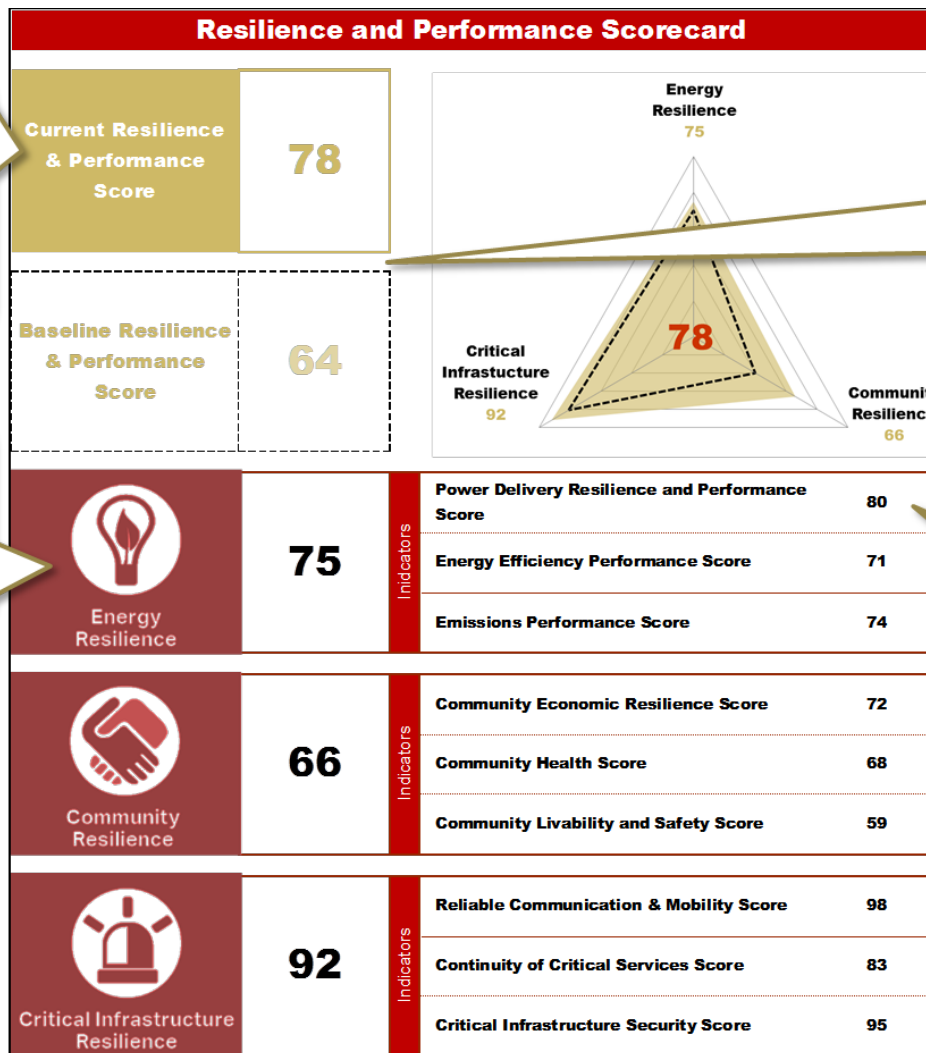
### DEFINED AS:

The ability to adapt to changing conditions and withstand and recover from shocks in a manner that minimizes impact on populations and communities.





## Scorecard Example



The **Resilience Score** will be a weighted average of the **Resilience Areas**

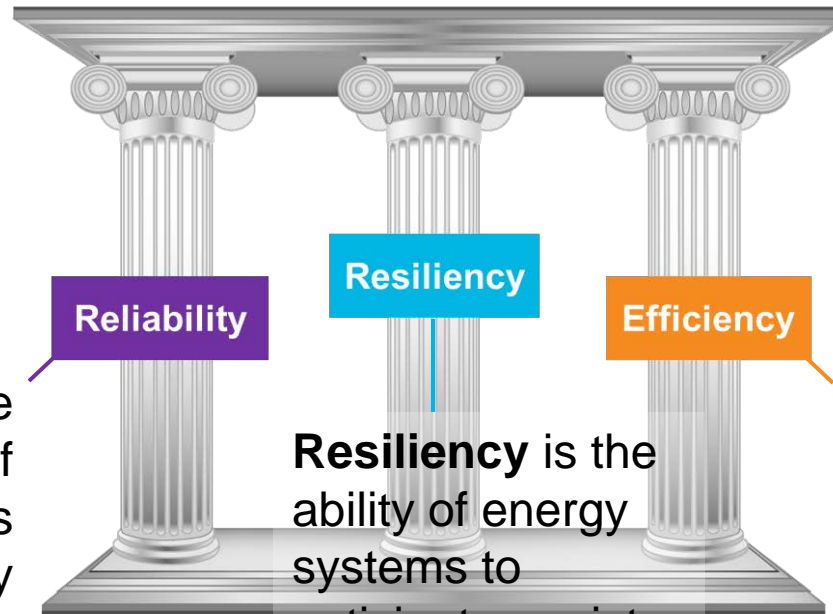
Each **Area** will be a weighted average of its **Indicators**

Allows **comparison** of scores across years

Each **Indicator** is a weighted average of its **Metrics**



## NAVY ENERGY SECURITY & READINESS



**Reliability** is the capability of energy systems to deliver energy within acceptable regulatory standards and quality.

**Resiliency** is the ability of energy systems to anticipate, resist, absorb, respond, adapt, and recover from a disturbance.

**Efficiency** reduces the amount of energy needed, enabling operational, capital and O&M savings, and eliminates inefficient and unreliable infrastructure

Source: DoN Energy Security, Guide to Best Practices, 17 March 2016.



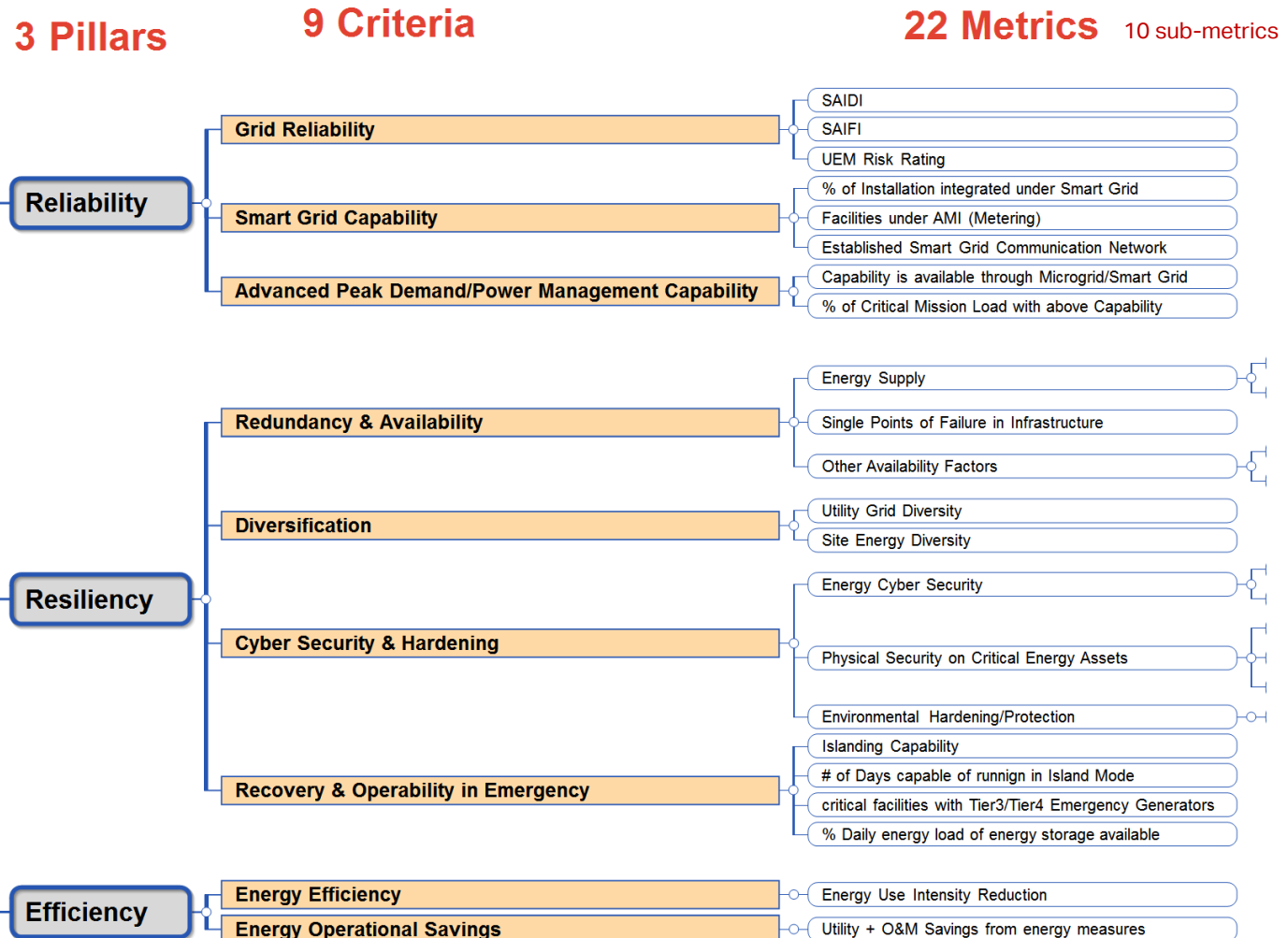
Primary reasons for developing a scorecard:

- 1) Demonstrate progress towards energy security and readiness at the installation level – rather than individual project-by-project level.
- 2) Create an easy to understand visual graphic that captures the various key aspects at a glance, with the right level of detail to be informative and actionable while not overly burdensome to calculate.
- 3) Develop a framework of metrics and indicators that allows flexibility in adjusting weights and priorities based on locational and regional situations.

# Energy Resilience Metrics: Example: Navy Energy Security & Readiness Scorecard



## Components of the Scorecard



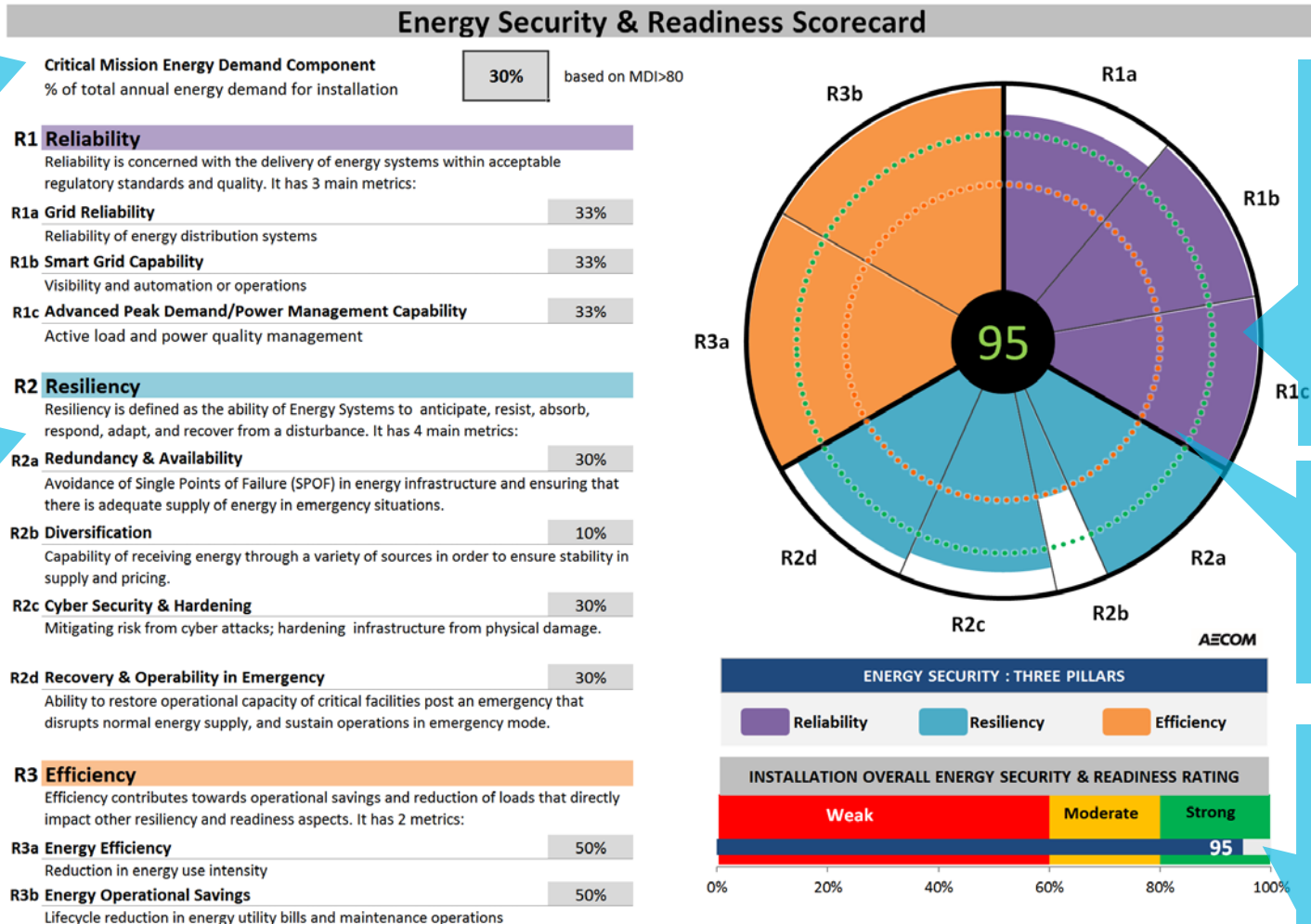
# Energy Resilience Metrics: Example: Navy Energy Security & Readiness Scorecard



3 Pillars → 9 Criteria → 32 Indicators

Overall metrics are measured in reference to critical facility energy loads at the installation

Each major metric under the three pillars has an adjustable weight





# Energy Resilience Metrics: Example: Navy Energy Security Assessment (On-Going)



3 Pillars → 9 Criteria → 23 Indicators

Select Installation:

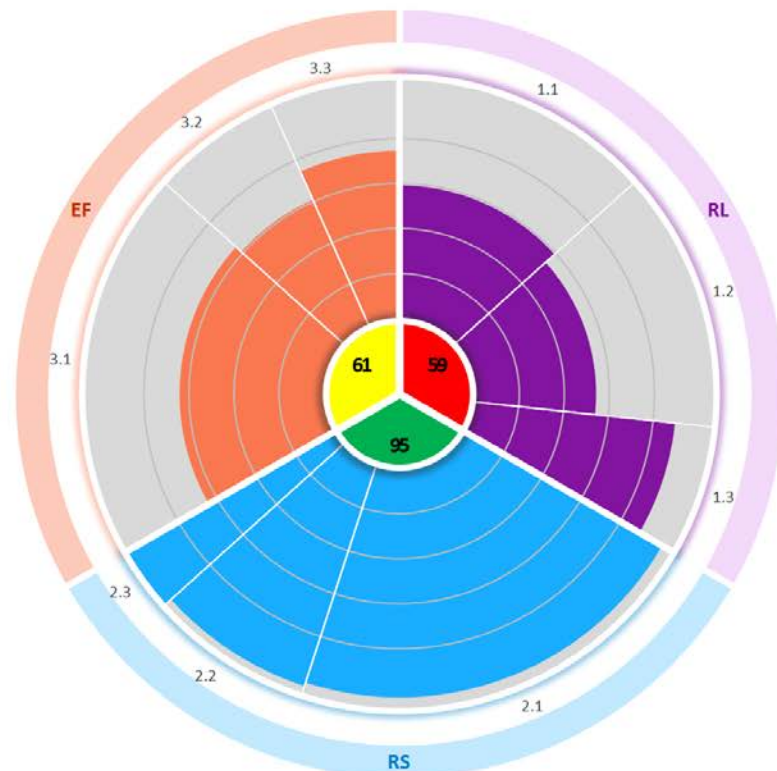
**NAVSUPPACT HAMPTON ROADS VA**

Installation UIC: **N57095** CNIC Region: **CNR MIDLANT**

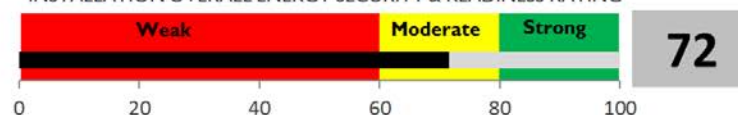
PWD or USMC Base: **PWD NSA HAMPTON RDS** Facility Engineering Command (FEC): **Mid-Atlantic**

	Score	Weight
<b>1. RELIABILITY (RL)</b>		
1.1 Utility Grid Infrastructure	55	40%
1.2 On-site Electric Infrastructure	50	40%
1.3 Condition and Configuration	83	20%
(RL) Reliability Score and Weight	59	33%
<b>2. RESILIENCY (RS)</b>		
2.1 Backup Generation Capabilities	94	65%
2.2 UPS Capabilities	96	25%
2.3 Supported Missions Resiliency	100	10%
(RS) Resiliency Score and Weight	95	33%
<b>3. EFFICIENCY (EF)</b>		
3.1 Energy Efficiency	60	60%
3.2 Electric Demand Management	57	20%
3.2 ICS Inventory Sufficiency	69	20%
(EF) Efficiency Score and Weight	61	33%

[View Details](#) [Recalculate Score](#)



INSTALLATION OVERALL ENERGY SECURITY & READINESS RATING



Records last updated:

11/21/2017

Form last saved:

10/25/2017

# Energy Resilience Metrics: Example: Navy Energy Security Assessment (On-Going)



## Navy's Energy Security Assessment Tool (ESAT)

UNCLASS//FOUO

Installation Energy Security Checklist	
Installation Name (select from drop down menu)	NAVBASE SAN DIEGO
Installation UIC	N00245
CNIC Region / USMC	CNR SOUTHWEST
PWD or USMC Base	PWD SAN DIEGO
Facility Engineering Command (FEC)	Southwest

Is this workbook complete? **NO**

All scores based on a 0 to 100 scale.



### 1. RELIABILITY

Reliability is determined by the adequacy, security, and quality of two primary elements: supply (e.g. generation availability) and delivery.

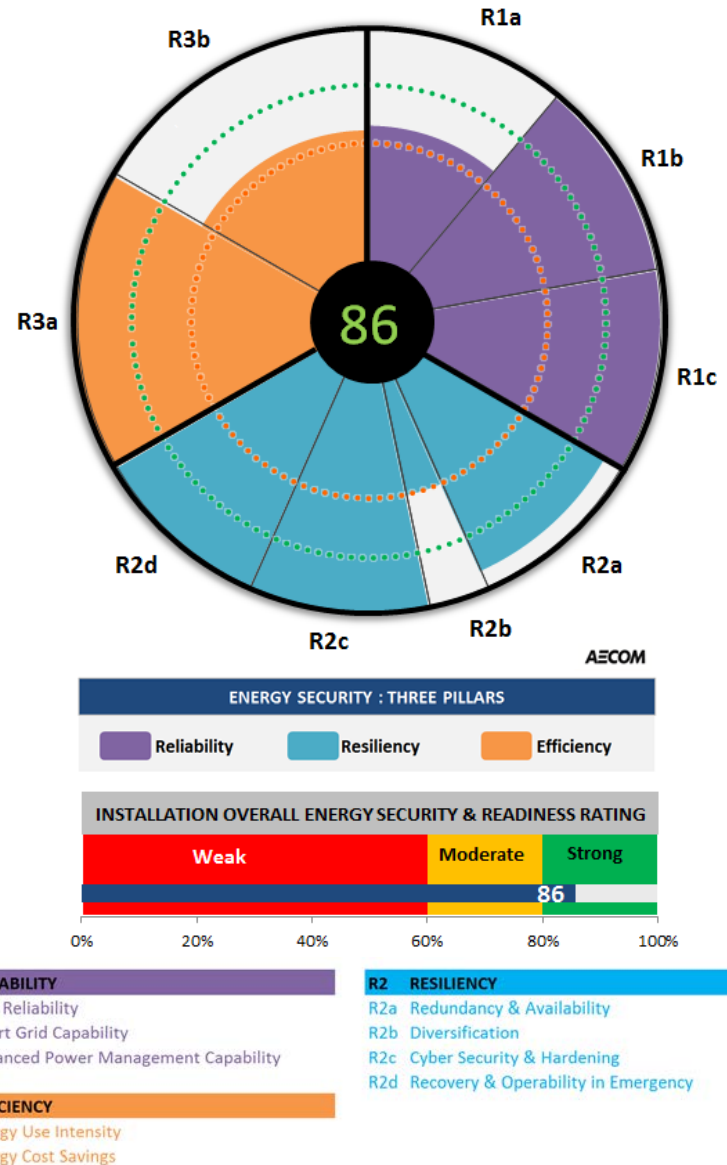
1.1	Is the utility grid infrastructure servicing this installation reliable?	Score 55		Sub-Question Scores		
		Answer	Units		Weight	Policy Reference
1.1.1	What is the commercial utility's SAIDI score? Does it meet the 3 pillars standards?	823.9	Minutes	0	0.45	Standard IEEE Guide for Electric Power Distribution Relia Shipyard SAIDI 60 min; All Other Installations SAIDI 120
1.1.2	What is the commercial utility's SAIFI score? Does it meet the 3 pillars standards?	0.1	Count	100	0.45	Standard IEEE Guide for Electric Power Distribution Relia SAIFI 1; All Other Installations SAIFI 2.
1.1.3	How many commercial electrical feeder lines supply the primary location? (exclude special areas)	3.0	Count	100	0.1	Information only
1.2	Is this installation's on-site electric infrastructure reliable?	Score 50		Sub-Question Scores		
		Answer	Units		Weight	Policy Reference
1.2.1	What is the internal electrical SAIDI score? Does it meet internal 3 pillars standards?	585.0	Minutes	0	0.5	Standard IEEE Guide for Electric Power Distribution Relia Shipyard SAIDI 60 min; All Other Installations SAIDI 120
1.2.2	What is the internal electrical SAIFI score? Does it meet internal 3 pillars standards?	0.1	Count	100	0.5	Standard IEEE Guide for Electric Power Distribution Relia SAIFI 1; All Other Installations SAIFI 2.
1.3	Is the installation's infrastructure in good condition and configured for Resiliency?	Score 79		Sub-Question Scores		
		Answer	Units		Weight	Policy Reference
1.3.1	What is the installation utility electrical power Condition Index (CI)?	78		78	0.3	
1.3.1.1	What is the average utility electrical power Condition Index for the CNIC region?	80	Index	43	0.05	
1.3.2	What is the electrical distribution system's general configuration (radial, loop, etc.)?	Loop - Primary Selective	N/A	60	0.25	
1.3.3	Is the majority of the electrical distribution system underground?	Underground	Y/N	100	0.2	
1.3.4	What is the age of the installation electrical infrastructure?	36	Y/N	60	0.15	



# Scorecard Limitations



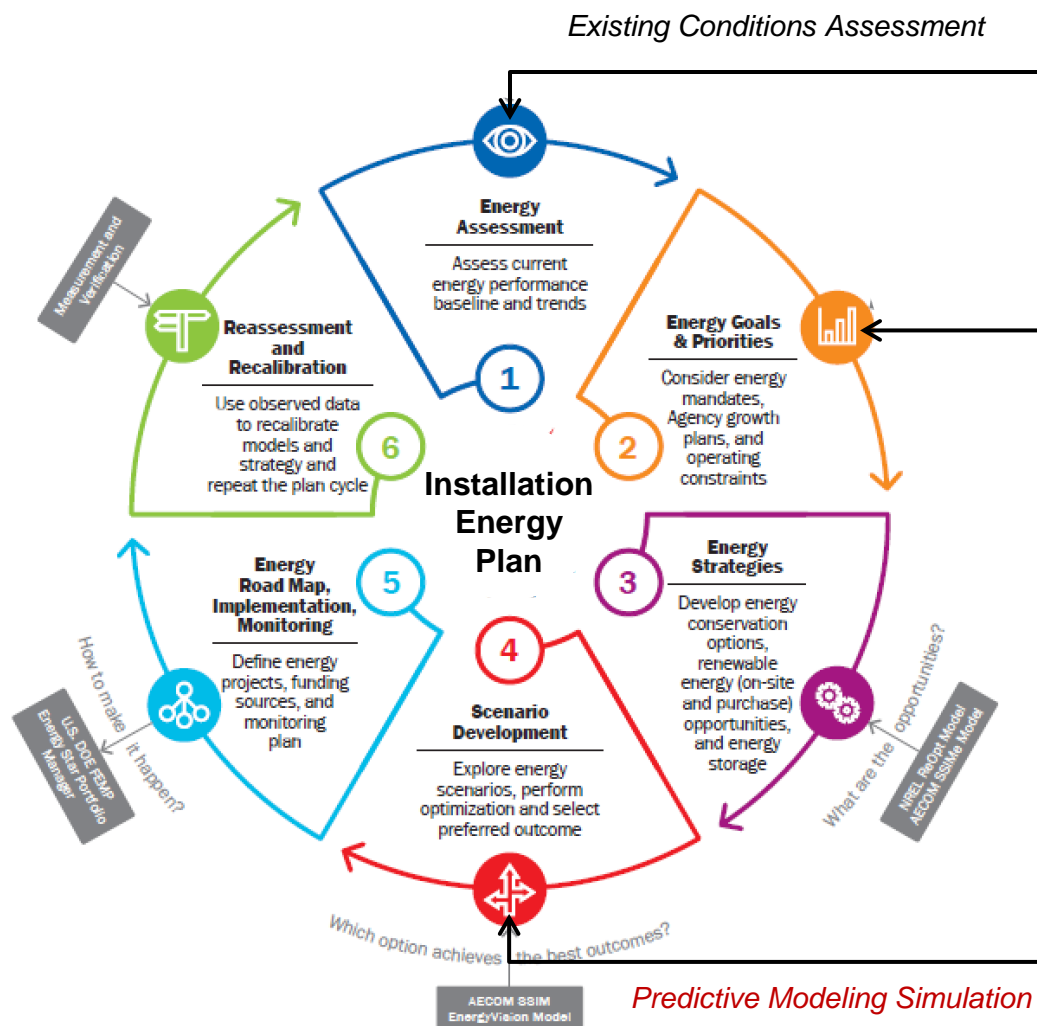
- The scorecard is intended for installation level evaluation and not for individual projects. It is a planning tool and should be used as such.
- The scorecard metrics are generalized and 'rolled-up' to an installation level.
- As a default, the three pillars are equally weighted and should not be adjusted. The contributing metrics within each pillar may be adjusted.



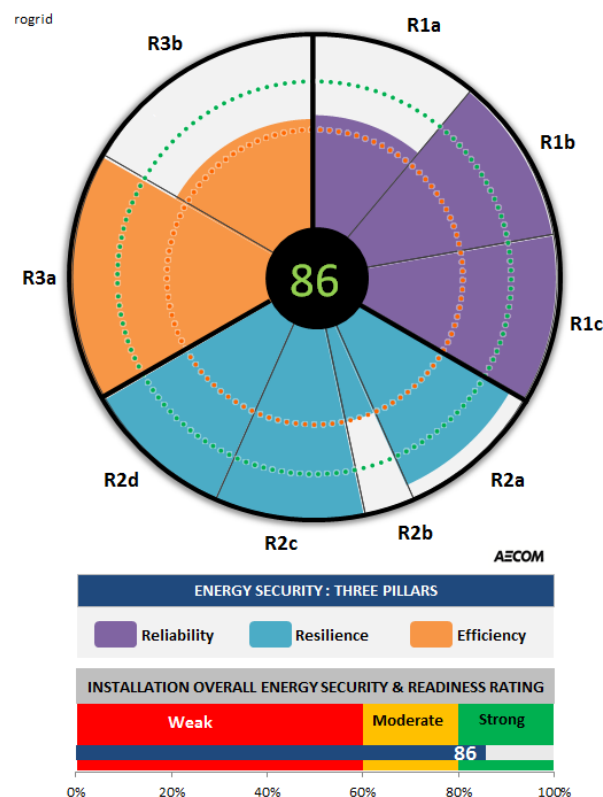
# Using Resiliency Metrics



## Using Resiliency Metrics for Installation Energy Plans: Guam Pilot



## Energy Security & Readiness Assessment Model & Scorecard



# Using Resiliency Metrics



The Guam IEP process used the Energy Security & Readiness Scorecard and Assessment to guide selection of a preferred scenario and associated energy project implementation plan.

JRM Energy Scenarios		Energy Security and Readiness Scorecard				EO 13693 Mandates*			CNIC Goal*	SECNAV Goals*		Cost Metrics				
Scenario Number	Scenario Description	Reliability	Resiliency	Efficiency	Energy Security and Readiness Scorecard Snapshot <sup>5</sup>	Energy Intensity Reduction - 25% by 2025	Electric Renewable Energy - 30% by 2025	Renewables Mandate - 25% by 2025	Energy Consumption Reduction - 50% by 2020	Energy from Alternate Sources - 50% by 2020	Net-Zero (Utilizing Additional Sites <sup>3</sup> ) - 100% by 2030	Cost (\$M) <sup>6</sup>	By 2035 Projects Will Save (\$M)	Net Balance by 2035 (\$M)	Cost \$ / MBTU Saved	Positive Cash Flow
1	Business as Usual + Government Planned Projects <sup>1</sup>	57	48	95		48%	84%	84%	26%	35%	28%	\$394	\$667	\$273	\$679 /MBTU	14 Years (2029)
2	Mandate Compliance <sup>1</sup>	60	52	96		49%	100%	100%	26%	50%	44%	\$398	\$674	\$276	\$542 /MBTU	13 Years (2028)
3	Resilient with Net-Zero MCBG <sup>1,2,3</sup>	100	87	100		62%	113%	113%	26%	54%	42%	\$655	\$844	\$189	\$826 /MBTU	17 Years (2032)
4	Resilient Plus <sup>1,2,3,4</sup>	100	90	100		65%	138%	138%	26%	55%	66%	\$1,059	\$911	(\$148)	\$1,060 /MBTU	22 Years (2037)

Notes:

Red Values indicate a Mandate or Goal is not being met.

Green Values indicate that a Mandate or Goal is being met or exceeded.

\*Performance against mandates and goals is projected to target year and covers the full installation load.

0-59	Weak - needs improvement
60-79	Moderate - improved
80-100	Strong - approaching the intent of guidance
	The Recommended Energy Scenario

<sup>1</sup>(UFC 1-200-02 High Performance and Sustainable Buildings 2014)+(NAVFAC ECB Sustainability and Energy Building Requirements 2016) = 30% better than ASHRAE 90.1 2013 design for new construction.

<sup>2</sup>Microgrid includes Tier IV (primary) generator facility and energy storage (battery) sized appropriately for associated PV generation. MIT-LL study on-going to inform JRM Microgrid way forward for implementation.

<sup>3</sup>Ground-Mount PV is integrated into Microgrid with underground utility line (MEC and UXO costs included) and contributes toward reducing energy bills with integrated battery storage utilizing Power Purchase Agreement for some sites. Additionally, sites are being considered outside of the currently planned REPO and installation sites currently programmed for JRM.

<sup>4</sup>SWAC costs for NBG are from cancelled NORESO EPC proposal and include MEC/UXO and environmental costs. SWAC costs for MCBG are from 2014 feasibility assessment

<sup>5</sup>Energy Security and Readiness Scorecard covers the critical installation load and not the full installation load based on the Microgrid studies performed and DD1391s developed as part of a separate effort.

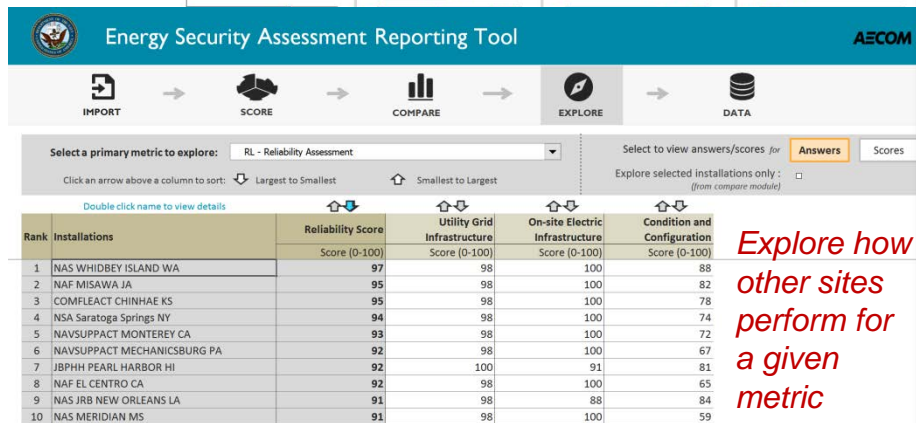
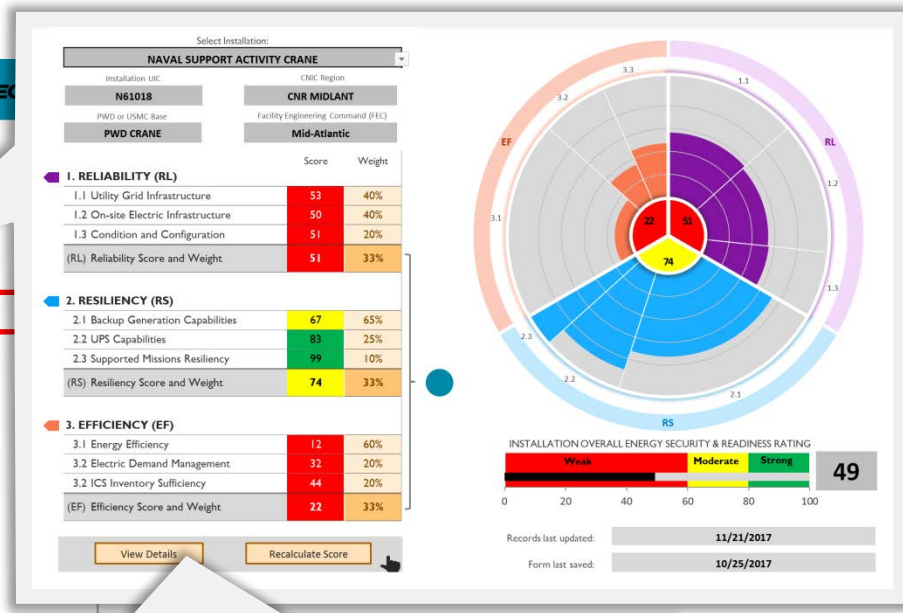
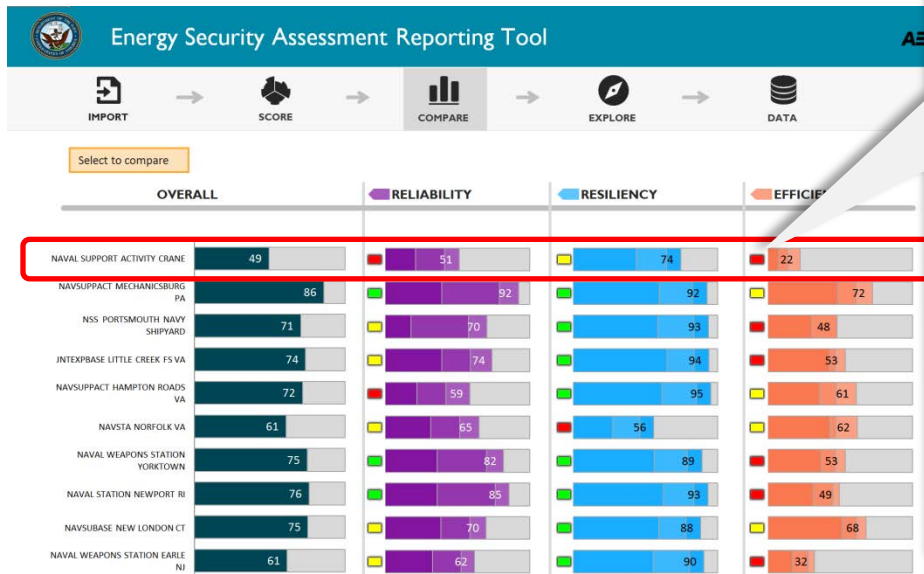
<sup>6</sup>Costs assume 3rd party financing for some ground-mount PV sites.

# Using Resiliency Metrics



## Navy Enterprise Level Energy Project Prioritization: ESA Reporting Tool

Compare Sites and Identify Gaps



Explore how other sites perform for a given metric

1. RELIABILITY		51		0.3	
Reliability is determined by the adequacy, security, and quality of two primary elements: supply (e.g. generation availability) and delivery.					
1.1	Is the utility grid infrastructure servicing this installation reliable?	Score		Sub-Question Scores	Weight
		53			0.4
		Answer	Units		Weight
1.1.1	What is the commercial utility's SAIDI score? Does it meet the 3 pillars standards?	713.1	Minutes	0	0.45
1.1.2	What is the commercial utility's SAIFI score? Does it meet the 3 pillars standards?	1.1	Count	100	0.45
1.1.3	How many commercial electrical feeder lines supply the primary location? (exclude special areas)	2.0	Count	75	0.1
1.2	Is this installation's on-site electric infrastructure reliable?	Score		Sub-Question Scores	Weight
		50			0.4
		Answer	Units		Weight
1.2.1	What is the internal electrical SAIDI score? Does it meet internal 3 pillars standards?	1070.2	Minutes	0	0.5
1.2.2	What is the internal electrical SAIFI score? Does it meet internal 3 pillars standards?	1.2	Count	100	0.5
1.3	Is the installation's infrastructure in good condition and configured for Resiliency?	Score		Sub-Question Scores	Weight
		51			0.2
		Answer	Units		Weight
1.3.1	What is the installation utility electrical power Condition Index (CI)?	89		89	0.3
1.3.1.1	What is the average utility electrical power Condition Index for the CNIC region?	76	Index	52	0.05
1.3.2	What is the electrical distribution system's general configuration (radial, loop, etc.)?	Loop - Primary Selective	N/A	60	0.25
1.3.3	Is the majority of the electrical distribution system underground?	Overhead	Y/N	33	0.2
1.3.4	What is the age of the installation electrical infrastructure?	64	Y/N	0	0.15

Drill-down ability for detail



## On going work: Expected Completion by September 2018

### Discipline Working Group (DWG)

- Tarone Watley (AF) (*Chair*)
- Chris Thompson, PhD (Army)
- Steven Phillips (Navy Rep)
- Cdr Walter Ludwig (OSD)

### Technical Proponents

- Tarone Watley (AF)
- Rex Bellville (AF)
- Daniel Carpio (Army)
- Mike Savena (Navy)
- Steven Phillips (Navy Rep)

### Technical Representatives

- Ariel Castillo, PhD (OSD Policy)
- Doug Tucker (AF Policy)
- Maj Brian Low (AF Regt's)
- Kathleen Richardson (AF)
- Mike Rits (AF)
- Alexander Zhivov (Army)
- Erik Limpaecher (DOE-MITLL)
- Nicholas Judson (DOE-MITLL)

Item	Section	Team Lead
7	<ul style="list-style-type: none"> <li>Tiered Structure Approach                             <ul style="list-style-type: none"> <li>Summary</li> <li>Tier I, Basic</li> <li>Tier II, Component Redundancy</li> <li>Tier III, Concurrently Maintainable</li> <li>Tier IV, Fault Tolerant</li> </ul> </li> </ul>	<b>Frank McBride</b> Frank.McBride@aecom.com
8	<ul style="list-style-type: none"> <li>System Categorization                             <ul style="list-style-type: none"> <li>CAT I - Mission Failure/Loss</li> <li>CAT II - Mission Degradation (Loss Mission Capability)</li> <li>CAT III - Mission Degradation (Loss Mission Redundancy)</li> <li>CAT IV - Mission Degradation (Loss Back-up System)</li> <li>CAT V - Alternative Means (i.e. Fly-Away, Pick-up by)</li> </ul> </li> </ul>	<b>Greg Ault</b> Greg.Ault@aecom.com
9	<ul style="list-style-type: none"> <li>Measuring Level of Resiliency (RAND Report 2015 (Willis &amp;                             <ul style="list-style-type: none"> <li>Strategic</li> <li>Regional</li> <li>Local</li> <li>Installation</li> <li>System</li> <li>Subsystem</li> <li>Component</li> </ul> </li> </ul>	Avinash
10	<ul style="list-style-type: none"> <li>Resiliency Applications &amp; Techniques                             <ul style="list-style-type: none"> <li>Microgrids for Electrical/Mechanical Systems                                     <ul style="list-style-type: none"> <li>Concept Approach</li> <li>Elements (Energy Sources, Distribution, Control System, Storage Application (Optional))</li> <li>Suitable Architectures</li> </ul> </li> <li>Water/Wastewater</li> <li>Natural Gas</li> <li>Energy Monitoring and Control System (EMCS)/Utility Monitoring and Control Systems (UMCS)/Automation                                     <ul style="list-style-type: none"> <li>Cyber Security</li> </ul> </li> <li>Physical Security</li> <li>Lessons Learned</li> <li>Industry Best Practices</li> </ul> </li> </ul>	Calum
11	References	
12	Component Specific Appendix	
13	QA/QC	Alastair

Draft

Item	Section	Team Lead
1	Overview	<b>Fran Ascolillo</b> Fran.Ascolillo@aecom.com
2	Summary	<b>Fran Ascolillo</b> Fran.Ascolillo@aecom.com
3	<ul style="list-style-type: none"> <li>Resiliency Attributes                             <ul style="list-style-type: none"> <li>Redundancy</li> <li>Hardening</li> <li>Diversification</li> <li>Reliability/Availability</li> <li>Recovery</li> </ul> </li> </ul>	<b>Cal Thompson</b> Calum.Thompson@aecom.com
4	<ul style="list-style-type: none"> <li>Energy Systems                             <ul style="list-style-type: none"> <li>Electrical</li> <li>Mechanical/HVAC</li> <li>Water/Wastewater</li> <li>Natural Gas</li> <li>Fuels</li> </ul> </li> </ul>	<b>Frank McBride</b> Frank.McBride@aecom.com
5	<ul style="list-style-type: none"> <li>Threat Analysis                             <ul style="list-style-type: none"> <li>Mission Decomposition/Kill-Chain (FOUO)</li> <li>Component Parts</li> <li>Interdependencies</li> <li>Demarcations</li> <li>Strategic/Global - Major Grids/Supplies (e.g. Nat</li> <li>Regional - Major Hubs &amp; Operators (e.g. )</li> <li>Local - Cities, Municipalities, etc.</li> <li>Installation - AFBs, Stations, etc.</li> </ul> </li> </ul>	<b>Greg Ault</b> Greg.Ault@aecom.com
6	<ul style="list-style-type: none"> <li>System Analysis                             <ul style="list-style-type: none"> <li>Identify SPFs                                     <ul style="list-style-type: none"> <li>Inspection, Testing and Techniques</li> <li>System Data, Equipment Data, and Documentat</li> <li>Testing Intervals</li> <li>Risk Management Analysis</li> <li>Life Cycle Cost Analysis</li> <li>Tools and Equipment</li> </ul> </li> <li>Configuration Management                                     <ul style="list-style-type: none"> <li>Asset Inventory, Asset Management</li> <li>Manuals, Diagrams and Drawings</li> </ul> </li> </ul> </li> </ul>	<b>Chris Kiefer/Ryan Kiefer</b> Chris.Kiefer@aecom.com Ryan.Kiefer@aecom.com